



**Date: 14th April 2022**

**By Email**

**Shri. Kamlesh Kumar Pant**

Chairman

National Pharmaceuticals Pricing Authority

Department of Pharmaceuticals

Ministry of Chemicals & Fertilizers

Government of India

**Subject: OPPI's submission to NPPA - Information regarding Uniform Code for Pharmaceutical Marketing Practices (UCPMP)**

Dear Sir,

Greetings from the Organisation of Pharmaceuticals Producers of India (OPPI).

We are writing to you in the context of Clause 8.3 of the voluntary UCPMP that requires all the associations to send a quarterly report of the complaints received and decisions taken by the complaint handling bodies set up by such associations to National Pharmaceutical Pricing Authority (NPPA).

As a requirement under UCPMP, we wish to report to you that **no complaints were received by OPPI for the last two years i.e., from the period 1<sup>st</sup> April 2020 till 31<sup>st</sup> March 2022.**

As requested, we submit the following:

- a) Details of all the Complaints received and the disposal including the manner in which they were disposed since inception of the code, in a tabular manner.
  - No complaints were received by OPPI for the last two years i.e., from the period 1st April 2020 till 31st March 2022.
  
- b) Whether, currently, the ECPMP is in place and share the details of the ECPMP members.
  - Yes, we have formed ECPMP committee since 30th September 2020 and have uploaded the committee members details onto our website.
  - OPPI website <https://www.indiaoppi.com/who-we-are/>  
For Filing Complaints under the OPPI Code of Pharmaceutical Practices 2019 and to view the list of ECPMP & AECMP committee members ....Click here
  
- c) Whether there is any portal or online mechanism to receive the complaints by ECPMP and dispose the same with a communication to the complainant.
  - Yes, for filing complaints we have shared our email id as [admin@indiaoppi.com](mailto:admin@indiaoppi.com)
  - OPPI website <https://www.indiaoppi.com/who-we-are/>  
For Filing Complaints under the OPPI Code of Pharmaceutical Practices 2019 and to view the list of ECPMP & AECMP committee members ....Click here



d) If so, pl share the link of the portal, that belongs to the Association.

- OPPI website <https://www.indiaoppi.com/who-we-are/>

e) Whether, currently, the AECMP is in place and share the details of the ECPMP members

- Yes, we have formed AECMP committee since 30th September 2020 and have uploaded the committee members details in our website
- OPPI website <https://www.indiaoppi.com/who-we-are/>  
For Filing Complaints under the OPPI Code of Pharmaceutical Practices 2019 and to view the list of ECPMP & AECMP committee members ....Click here

We have been regularly submitting quarterly report to the Department of Pharmaceuticals since April 2020. The Reports are attached hereto.

OPPI and its member companies remain committed to abide by compliance and ethical business practices while providing quality medicines to the patients in India.

Yours sincerely

Regards,

**K G Ananthakrishnan**  
Director General



**Proforma for furnishing quarterly return on complaints received and action thereafter by industries Association as per para (8) of UCPMP code.**

**Quarterly period: January 2022, February 2022 & March 2022**

1	Name of Association	Organisation of Pharmaceutical Producers of India (OPPI)
2	Date of uploading UCPMP along with detail procedure on website of association	20 <sup>th</sup> August 2020
3	Whether the committees viz ECPMP & AECMPMP have been formed	Yes
	i. if yes (mention date)	30 <sup>th</sup> September 2020
	ii. if not, reason thereof	
	iii. Likely Date of Formation	
4	No. of complaint received during the quarter ending March, 2022	None
	No. of complaint disposed off during the quarter ending March, 2022	Not Applicable (NA)
	Details of the complaint & decision thereon on each complaint	N.A
5	No. of appeal received during the quarter ending March, 2022	None
	No. of appeal disposed off during the quarter ending March, 2022	N.A
	Details of appeal & decision thereon for each appeal	N.A
6	Submission of quarterly report to NPPA	<ul style="list-style-type: none"><li>Submitted to NPPA on 8th April 2022</li><li>We have been sharing quarterly reports from 2020 with the Department of Pharmaceutical (DoP)</li></ul>

Authorised Signatory:  
Name: K G Ananthkrishnan  
Designation: Director General

Place: Mumbai  
Date: 8th April 2022



**Date: 11<sup>th</sup> January 2021**

**By Email**

**Ms. S. Aparna**

Secretary  
Department of Pharmaceuticals  
Ministry of Chemicals and Fertilizers  
Government of India

**Copy to:**

Shri N. Yuvaraj, Joint Secretary, Department of Pharmaceuticals, Ministry of Chemicals & Fertilizers,  
Government of India

**Subject: Reportage Requirements under Uniform Code of Pharmaceutical Marketing Practices**

Dear Madam,

Greetings from OPPI.

As a requirement under UCPMP, further to our earlier submission, we wish to report to you that no complaints were received by OPPI from the period **1<sup>st</sup> October 2021 till 31<sup>st</sup> December 2021**.

Please find attached a proforma with all the details.

Thank you.

Regards,

**K G Ananthakrishnan**

Director General



**Proforma for furnishing quarterly return on complaints received and action thereafter by industries Association as per para (8) of UCPMP code.**

**Quarterly period: October 2021, November 2021 & December 2021**

1	Name of Association	Organisation of Pharmaceutical Producers of India (OPPI)
2	Date of uploading UCPMP along with detail procedure on website of association	20 <sup>th</sup> August 2020
3	Whether the committees viz ECPMP & AECMPMP have been formed	Yes
	i. if yes (mention date)	30 <sup>th</sup> September 2020
	ii. if not, reason thereof	
	iii. Likely Date of Formation	
4	i. No. of complaint received during quarter ending December, 2021	None
	ii. No. of complaint disposed off during quarter ending December, 2021	Not Applicable (NA)
	iii. Details of the complaint & decision thereon on each complaint	N.A
5	i. No. of appeal received during quarter ending December, 2021	None
	ii. No. of appeal disposed off during quarter ending December, 2021	N.A
	iii. Details of appeal & decision thereon for each appeal	N.A
6	Submission of quarterly report to NPPA	<ul style="list-style-type: none"><li>Submitted to Department of Pharmaceutical (DoP) 11<sup>th</sup> January 2022</li><li>We have been sharing quarterly reports from 2020 with the DoP</li></ul>

Authorised Signatory:  
Name: K G Ananthkrishnan  
Designation: Director General

Place: Mumbai  
Date: 11th January 2022



**Date: 8<sup>th</sup> October 2021**

**By Email**

**Ms. S. Aparna**

Secretary  
Department of Pharmaceuticals  
Ministry of Chemicals and Fertilizers  
Government of India

**Copy to:**

Shri Rajneesh Tingal, Joint Secretary, Department of Pharmaceuticals, Ministry of Chemicals & Fertilizers,  
Government of India

**Subject: Reportage Requirements under Uniform Code of Pharmaceutical Marketing Practices**

Dear Madam,

Greetings from OPPI.

As a requirement under UCPMP, further to our earlier submission, we wish to report to you that no complaints were received by OPPI from the period **1<sup>st</sup> July 2021 till 30<sup>th</sup> September 2021**.

Please find attached a proforma with all the details.

Thank you.

Regards,

**K G Ananthakrishnan**  
Director General



**Proforma for furnishing quarterly return on complaints received and action thereafter by industries Association as per para (8) of UCPMP code.**

**Quarterly period: July 2021, August 2021 & September 2021**

1	Name of Association	Organisation of Pharmaceutical Producers of India (OPPI)
2	Date of uploading UCPMP along with detail procedure on website of association	20 <sup>th</sup> August 2020
3	Whether the committees viz ECPMP & AECMPMP have been formed	Yes
	i. if yes (mention date)	30 <sup>th</sup> September 2020
	ii. if not, reason thereof	
	iii. Likely Date of Formation	
4	i. No. of complaint received during quarter ending September, 2021	None
	ii. No. of complaint disposed off during quarter ending September, 2021	Not Applicable (NA)
	iii. Details of the complaint & decision thereon on each complaint	N.A
5	i. No. of appeal received during quarter ending September, 2021	None
	ii. No. of appeal disposed off during quarter ending September, 2021	N.A
	iii. Details of appeal & decision thereon for each appeal	N.A
6	Submission of quarterly report to NPPA	<ul style="list-style-type: none"><li>Submitted to Department of Pharmaceutical (DoP) 8<sup>th</sup> October 2021</li><li>We have been sharing quarterly reports from 2020 with the DoP</li></ul>

Authorised Signatory:  
Name: K G Ananthkrishnan  
Designation: Director General

Place: Mumbai  
Date: 8th October 2021



**Date: 20<sup>th</sup> July 2021**

**By Email**

**Ms. S. Aparna**  
Secretary  
Department of Pharmaceuticals  
Ministry of Chemicals and Fertilizers  
Government of India

**Copy to:**

Shri Navdeep Rinwa, Joint Secretary, Department of Pharmaceuticals

**Subject: Reportage Requirements under Uniform Code of Pharmaceutical Marketing Practices**

Dear Madam,

Greetings from OPPI.

We are writing to you in the context of Clause 8.3 of the voluntary UCPMP that requires all the associations to send a quarterly report of the complaints received and decisions taken by the complaint handling bodies set up by such associations to National Pharmaceutical Pricing Authority (NPPA).

As a requirement under UCPMP, we had submitted our complaint report in September 2020 (mentioning - no complaints were received by OPPI), please refer to the trail mail.

Further to our earlier submission, we wish to report to you that no complaints were received by OPPI from the period **22<sup>nd</sup> September 2020 till 30<sup>th</sup> June 2021**.

We look forward to further discussions and your guidance on outstanding issues in respect of UCPMP and resolution of the same.

Thank you.

Regards,

**K G Ananthakrishnan**  
Director General





**Date: 21<sup>st</sup> September 2020**

**By Email**

**Dr. P. D. Vaghela**

Secretary  
Department of Pharmaceuticals  
Ministry of Chemicals & Fertilizers  
Government of India  
New Delhi

**Copy to:**

Shri Navdeep Rinwa, Joint Secretary, Department of Pharmaceuticals

**Subject: Reportage Requirements under Uniform Code of Pharmaceutical Marketing Practices**

Dear Sir,

At the outset, Organisation of Pharmaceuticals Producers of India (OPPI) wishes to express its sincere thanks for taking prompt measures towards alleviating the challenges faced by the pharmaceutical industry due to COVID 19 pandemic.

OPPI also appreciates the consultative approach taken by you towards addressing the concerns in respect of UCPMP.

We are writing to you in the context of Clause 8.3 of the voluntary UCPMP that requires all the associations to send a quarterly report of the complaints received and decisions taken by the complaint handling bodies set up by such associations to National Pharmaceutical Pricing Authority (NPPA).

As a requirement under UCPMP, we wish to report to you that no complaints were received by OPPI from the period **1<sup>st</sup> April 2020 till date**.

OPPI wishes to state here that the above is being reported to you in view of the fact that OPPI has given its feedback/comments to various provisions of the existing UCPMP including the reportage clause and has *inter alia* suggested that the associations should be asked to send a quarterly report to the Department of Pharmaceuticals (DoP) and not NPPA as OPPI members believe that the role of the NPPA must be restricted to being a pricing regulator rather than being involved in ethical marketing practices vis-à-vis industry's interaction with the healthcare professionals.

We look forward to further discussions and your guidance on outstanding issues in respect of UCPMP and resolution of the same.

Thank you.

Regards,

**K G Ananthkrishnan**  
Director General