

DG OPPI

From: Manoj Kumar Bhardwaj <mk.bhardwaj32@nic.in>
Sent: 04 December 2019 17:08
To: Kanchana TK; DG OPPI; doctorajaysharma@gmail.com
Subject: Grievance of Mr. Anup Dinesh Gupta
Attachments: grievance of Shri anup.pdf

Madam,

DoP received grievance of Mr. Anup Dinesh Gupta in portal vide registration number PMOPG/E/2019/0588680 and PMOPG/E/2019/ 0012020 (copies enclosed). The grievances were settled requesting the complainant to send his complaint to the Ethics Committee of OPPI for further necessary action. However, being not satisfied with the reply, the complainant filed another grievance vide registration number PMOPG/E/2019/0131080, dated 7.3.2019. DoP vide its letter F.No.31026/3/2019-Policy, dated 22nd April, 2019 again requested him to send his complaint to DG, OPPI (copy enclosed).

However, Mr. Anup Dinesh Gupta again filed grievance on the portal vide registration Numbers PMOPG/E/2019/0623992 & PMOPG/E/2019/0629977 (copies enclosed). Mr. Gupta also forwarded the response received by him from OPPI vide e-mail dated 12th March, 2019 (copy enclosed).

In order to settle the repeated grievances received from Mr. Anil Dinesh Gupta, it is requested to confirm whether OPPI has adopted UCPMP. If yes, please confirm whether the procedure given in UCPMP is followed by OPPI in the instant case.

The matter may please be given priority to enable DoP to settle the grievance of Mr. Anup Dinesh Gupta.





**Re: Call recordings AstraZeneca mumbai
Diabetes team**

DG OPPI <dg@indiaoppi.com>

Tue, 12 Mar 2019 14:18:32 GMT+0530

Dear Mr. Gupta,

Post your letter received by OPPI on 16th January 2019 and your follow up email dated 29th January, we have followed the process set out in the OPPI Code of Pharmaceutical Practices 2018 (refer to our website for the Code).

We have intimated Astra-Zeneca Pharma India Limited and have forwarded your complaint to the concerned person in that organization.

This is to let you know that we as OPPI have closed the complaint, and are unable to engage with you further in the matter.

Regards,

Kanchana TK
Director General



Write



Reply



Forward



More



(120)

Details for registration number : PMOPG/E/2019/0629977

Name : Anup Dinesh Gupta
Date of receipt : 25/10/2019
Address : 1, jai bajrang bali chwal, rupa devi pada no.2 wagle estate,thane
District name : Ahmadnagar
State name : Maharashtra
Mobile no : 8879778765
Email Id : anupgupta.1988@rediffmail.com
Grievance description
To, concern person, though i know after trying hard for year i found government is clearly not interested to stop pharmaceutical corruption, i will keep reminding them about failure to do the same.
referring PMOPG/E/2019/0529449 reply which was not different from early grievance too, here i have attached a screenshot from email reply of OPPI from march 2019, which is so called only regulatory authority for UCPMP by department of pharmaceuticals and gov. of india, has refused to help me.
In fact they have done nothing but settled thing with member company Astrazeneca, and fooled me for 2 months.
and government is still replying to beg to OPPI for help, government is not ready to take responsibility.
the clear message is i need to handle it by own or start doing corruption, irrespective of need of patients for medicines, everyone pharma company should consider the profit in business.
hopeless.
Name of organisation(s) where grievance is pending : 1. POLICY SECTION
Type of receipt : Transferred

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Details for registration number : PMOPG/E/2019/0623992

Name : Anup Dinesh Gupta
Date of receipt : 21/10/2019
Address : 1,jai bajrang bali chwal, rupa devi pada no.2 wagle estate,thane
District name : Ahmadnagar
State name : Maharashtra
Mobile no : 8879778765
Email Id : anupgupta.1988@rediffmail.com

Grievance description

To Honorable PMO india,

i would like to inform you that, your government has failed completely to fight against pharma corruption as department of pharmaceutical don't take any responsibility for corruption and unethical practices happening in india by pharmaceuticals companies like astrazeneca.

UCPMP is on paper thing and voluntary rule, and OPPI (private body) who is responsible for imposition and taking action in case of violation cheated me for 2 months and refused to help me.

please please please do not reply me same thing again UCPMP or OPPI or DOP, they all are only doing bluff. if you really value health and life of indian citizen please appoint committee for investigation on unethical practices by Astrazeneca.

if government do not have nay interest to stop such practices than please, do not make me wait for month on reply on same, BAS EK BAAR KAHEDO "HUM HELP NAHI KAR SAKTE".

we do not have any strict law or i should accept that it is legal to cheat in india.

Name of organisation(s) where grievance is pending : 1. POLICY SECTION

Type of receipt : Transferred

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Department of Pharmaceuticals is implementing a Uniform Code for Pharmaceutical Marketing Practices (UCPMP) for taking action against pharmaceutical companies adopting unethical practices for promotion of their products. UCPMP is being adopted voluntarily by pharmaceutical companies w.e.f. 01.01.2015. As per UCPMP there would be committee for handling the complaints as 'Ethics Committee for Pharma Marketing Practices (ECPMP)' in Pharmaceutical Associations.

As per UCPMP, there is no provision for Department of Pharmaceuticals to directly deal with complaints received regarding unethical practices. Any complaint received by the Department will be forwarded to the concerned Association for necessary action. In such cases, the concerned association will further take up the matter with the complainant directly.

It is further stated that Organisation of Pharmaceutical Producers of India (OPPI) has an ethics and business integrity work group comprised of the ethics and compliance heads of their member companies. This Work Group is chaired by two elected OPPI Executive Committee members. For the year 2019, the Work Group is being chaired by Shri Jitendra Tyagi, Managing Director, Bristol Myers Squibb India Pvt Ltd & Sridhar Ranganathan, Managing Director-India & South Asia, Allergan India Pvt. Ltd. Address of Organisation of Pharmaceutical Producers of India (OPPI) is as under:

OPPI,
Peninsula Chambers, Ground Floor,
Peninsula Corporate Park, G.K. Marg, Lower Parel,
Mumbai-400013, Maharashtra

Indian Drug Manufacturers Association has also formed an Ethical Committee for Pharmaceutical Marketing Practices with the following composition:

- i. Chairman – Mr. N I Gandhi, Chairman & Managing Director, Lyka Labs Limited and Past President, IDMA
- ii. Member – Mr. Vinay Pinto, Executive Director, Wallace Pharmaceuticals Pvt. Ltd., & Chairman – Marketing Committee, IDMA
- iii. Member – Dr. R. K. Sanghavi, Chairman – Medical Committee, IDMA
- iv. Alternative Member – Mr. Mayank Shah, Partner – Toyochem Laboratories & Member, Executive Committee IDMA

Address of IDMA is as Under:

Indian Drug Manufacturers Association (IDMA)
B-4/115 (2nd Floor),
Safdarjung Enclave,
New Delhi-110029

Details for registration number : PMOPG/E/2019/0063955

Name	Anup Dinesh Gupta
Date of receipt	02/02/2019
Address	1,jai bajrang bali chwal, rupa devi pada no.2 wagle estate,thane
District name	Ahmadnagar
State name	Maharashtra
Mobile no	8879778765
Email Id	anupgupta.1988@rediffmail.com

Grievance description

To, Honorable Prime Minister of india, Respected sir, even after writing direct complaint to you many times, i am helpless and getting no right direction, the corrupted organisation Astrazeneca pharmaceuticals is coutined to do his unethical business and supported corrupted employees. 4 noticed sent from labour commissioner thane district, Maharashtra but not a single reply getting from AstraZeneca, they are doing it because they know i can do nothing and as time goes i will give up to fight, they are not afraid as no government legal agencies taking direct action against corruption of Astrazeneca. We in india do not have any such law to take action against such devil act to force people use costly medicines with side effect. this organisations is bribing doctors to prescribe costly medicines with minimal effect. Police, anti corruption bureau, indian law, department of pharmaceuticals, department of family health and welfare not taking any action against them. Why? i have proof that the did corruption, they bribed doctors, promoting medicines unethical ways, misusing patients data and harassed employee who are against such things. If indian government can not take any action against them, can not give justice to people of india, can not give justice to me, please give me permission for, Awareness rally against Corruption of pharmaceutical in india. Walk from Thane district, Maharashtra to PMO office Delhi. Jai Hind Jai Bharat.

Name of organisation(s) where grievance is pending	1. Prime Ministers Office
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Type of receipt	Transferred
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F. No. 31026/3/2019-Policy
Government of India
Ministry of Chemicals & Fertilizers
Department of Pharmaceuticals

Shastri Bhawan, New Delhi

Dated 22nd April, 2019

To

Shri Anup Dinesh Gupta
1, Jai Bajrang Bali Chwal
Rupa Devi Pada No. 2
Wagle estate, Thane
Ahmadnagar Maharashtra-414001
[Email:- anupgupta.1988@rediffmail.com]

Subject:- Grievance of Shri Anup Dinesh Gupta.

Sir,

I am directed to refer to your Grievance No. PMOPG/E/2019/0131080 dated 07.03.2019 and to say that AstraZeneca is a member company of Organisation of Pharmaceutical Producers of India (OPPI). The OPPI has an ethics committee to deal with such complaints. Your complaint may be addressed to:-

Director General
OPPI
Peninsula Chambers, Ground Floor
Peninsula Corporate Park, G.K. Marg
Lower Parel, Mumbai
Maharashtra-400013
Email:-dg@indiaoppi.com

2. You are requested to send your complaint to the above mentioned committee for further necessary action.

Yours faithfully



(Remya Prabha Geetha)
Deputy Director (Policy)

Tel:- 23071162

Details for registration number : PMOPG/E/2019/0131080

Name	Anup Dinesh Gupta
Date of receipt	07/03/2019
Address	1,jai bajrang bali chwal, rupa devi pada no.2 wagle estate, thane
District name	Thane
State name	Maharashtra
Mobile no	8879778765
Email id	anupgupta.1988@rediffmail.com

Grievance description

Respected PMO india, This is very disappointing that government is really not interested to take action against corruption of pharmaceutical firms. PMOPG/E/2019/0063955 i have raised this month ago and still waiting for reply, the story remain same for previous many request raised for help. i have not got any help from government rather pharmaceutical and health departments of government of india misssguided me in all ways. if your government is truly believe in zero tolerance for corruption then by now you would have taken action against this corruption. Astrazeneca is playing with life of diabetes patients and as a prime minister you and your government shown no concerns against this. but i have no intentions to quit but will continue to fight alone. pharmaceutical company may have huge capability of spend to stop me but i have decided to fight till end.

Place of organisation(s) where grievance is pending 1. POLICY SECTION

Type of receipt Takenup

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Details for registration number : PMOPG/E/2019/0012020

Name	Anup Dinesh Gupta
Date of receipt	08/01/2019
Address	1,jai bajrang bali chwal, rupa devi pada no.2 wagle estate, thane
District name	Thane
State name	Maharashtra
Mobile no	918879778765
Email Id	anupgupta.1988@rediffmail.com

Grievance description

To honorable PMO india, respected sir with reference to complaint made PMOPG/E/2018/0588680 on 27th of dec (for which i have not got reply), and many other since last 2-3 months regarding corruption in Pharmaceutical organisation Astrazeneca india ltd. I found that department of Pharmaceutical do not have any control over fraud and corruption in health care industries. because, they themself not taking any complaints against corruption in pharma industry and after many appeal, what i have got only reference of UCPMP which is it self confusing code for action against corrupted pharma firm. I have attached the UCPMP clause 8-10 details, According to clause 8.mode of operation which state that all indian pharma manufacturing should upload UCMP on website and complaints lodging procedure but i did not find it on Astrazeneca india website. and if company is not a association member than complaint to be launched to be pharma association (i request Department of pharmaceuticals help me to find such associations as i did not able to find any) Why DOP do not have any information on how and where to launch complaints, and if they have why simply they do not give information about that, rather misleading me with UCPMP. According to clause 9.committee for complaint handling State that there will be a committee handling the complaints name Ethics committee for pharma marketing practices (ECPMP) and Apex Ethics committee for pharma marketing practices (AECMP) and members count, but in reality such committee is not exists. i did not find it in AstraZeneca, and if it is there Astrazeneca is not helping me for it as complaints is against Astrazeneca only, in such case who will take action against Astrazeneca. Why after many complaints DOP is not taking any action against AstraZeneca, either DOP is supporting AstraZeneca or there is no code in reality against Pharma corruption. clause 10. Procedure of lodging complaints Also revolves around this imaginary Association only but not able to guide with any real address of name of person where i can file my complaints. If i am incorrect and fail to understand UCPMP, why after many appeals DOP is not giving me direct office address of any association and head of such association in mumbai where i can complain about AstraZeneca. I have been forced to leave company when i raised question in Astrazeneca regarding unethical practices and since last five months jobless and begging for help. I am jobless i want justice. If DOP can not help me, i request our respected PMO india to help me and take action against AstraZeneca and help me to get justice for harassment and job loss. Everytime this appeal goes to DOP and they do nothing. Need help please.

Name of organisation(s) where grievance is pending 1. POLICY SECTION

Type of receipt Transferred

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Details for registration number : PMOPG/E/2018/0588680

Name	Anup Dinesh Gupta
Date of receipt	27/12/2018
Address	1,jai bajrang bali chwal, rupa devi pada no.2 wagle estate, thane
District name	Ahmadnagar
State name	Maharashtra
Mobile no	8879778765
Email Id	anupgupta.1988@rediffmail.com

Grievance description

To, Honorable prime minister of india, sir i am not getting proper reply from Department of pharmaceutical of india for file a complaints against corrupted pharmaceutical AstraZeneca. The Department of pharmaceutical of india only refers UCPMP uniform code for pharmaceutical marketing practices but even in UCPMP it is not clearly mentioned about any name of committee and association. this talks about Ethics committee for pharma marketing practices but there is no information available on Department of pharmaceutical site or on internet. If i want to file a complaint from mumbai city about Astrazeneca corruption and unethical practices which is the committee to file a complaint, which companies are member of such committee or association. My request is please ask Department of pharmaceutical of india to give clear information about such committee where i can file a complaint. Department of pharmaceutical introduced UCPMP then they must be having all the information about such committee why they can not tell me details of such committee. Astrazeneca is member of which committee or association? If they are not member of any committee or association then which is the right committee to complaint about Astrazeneca in mumbai. only this simple information i required but department of pharmaceutical is not helping. This is 4 th time i am writing to you sir for help on same issue. please sir ask Department of pharmaceutical of india do not refer me UCPMP again but give me address of office of such committee, who is secretary/chairman/president of such committee, contact number and mail id of such committee where i can file a complaint about unethical practices of Astrazeneca. i have family with 9 month old baby i am jobless from last 4 month being victim of pharma corruption, but Department of pharmaceutical of india even after many request is only referring UCPMP. i am asking for help for filing a complaint against unethical practices, where as UCPMP only gives a idea about imaginary Association and committee please help me with details if there is any? i need help sir, Astrazeneca has cut my 58k rs. even after my job loss just to divert my mind and i will then only begging them to give my remain money but sir i am ready to beg on street but not in front of such corrupted inhuman people. MD, CEO they also have not given single reply for any mail i have written to them. Astrazeneca have filled a false police complaint against me. sir i want justice please help me please , please. this is the reply i got for my last grievance PMOPG/E/2018/0572265, <http://pharmaceuticals.gov.in/sites/default/files/Uniform%20Code%20of%20Pharmaceuticals.pdf>. and the page is not found is finally what i got from this.

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